



F-04

General Feedback Form

Your Opinion is Valuable

We expect our personnel to serve our clients courteously and efficiently.

Please take a few minutes and let us know how we're doing.

Use this form to give us your valued suggestions and compliments.

Your responses will be treated confidentially, and will only be used to improve our service quality.

Service Quality

Please check the dimension(s) of our service(s) and area(s) of your concern. You can check multiple:

Responsiveness	Excellent	Good	<input checked="" type="checkbox"/> Satisfactory	Need Improvement
<i>(Please Specify)</i>				
<input type="checkbox"/> Overall Process	<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/> Appeals		<input type="checkbox"/>		
<input type="checkbox"/> Complaints	<input type="checkbox"/>	<input type="checkbox"/>		

Confidence	Excellent	Good	<input checked="" type="checkbox"/> Satisfactory	Need Improvement
<i>(Please Specify)</i>				
<input type="checkbox"/> Competence	<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/> Credibility	<input type="checkbox"/>	<input type="checkbox"/>		

Reliability	Excellent	Good	<input checked="" type="checkbox"/> Satisfactory	Need Improvement
<i>(Please Specify)</i>				
<input type="checkbox"/> Impartiality	<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/> Confidentiality	<input type="checkbox"/>	<input type="checkbox"/>		

Serviceability	Excellent	Good	<input checked="" type="checkbox"/> Satisfactory	Need Improvement	<i>(Please Specify)</i>
<i>(Please Specify)</i>					
<input type="checkbox"/> Communication	<input type="checkbox"/>	<input type="checkbox"/>			
<input type="checkbox"/> Access to information	<input type="checkbox"/>	<input type="checkbox"/>			

Islamic Sensitivity	Excellent	Good	<input checked="" type="checkbox"/> Satisfactory	Need Improvement
<i>(Please Specify)</i>				
<input type="checkbox"/> Taqwa (Piety)	<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/> Akhlaq (Moral)	<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/> Itqan (Quality)	<input type="checkbox"/>	<input type="checkbox"/>		

<input type="checkbox"/> Other: <i>(Please Specify)</i>
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Additional Comments

Your Information

Name of Organization:

Name:

Designation:

Mailing Address:

Email:

Telephone:

Cell Phone:

Sign off

Signature: _____

Date: _____

Send your feedback:

- by Posting to JMUIM HALAL PAKISTAN Mansoorah, Multan Road, Lahore (Pakistan).
- or Emailing at: info@jmuimhalal.com

For assistance, please dial: **00 92 42 35252344** or visit: www.jmuimhalal.com.